

RDO

Research Degrees Office

October 2025

1. Who are the RDO?

Student Experience Directorate

- Registry Services
 - ❖ Research Degrees Office (RDO)

Central Administrative Support

- **Confirming student registration** (e.g., Student Loans Company; HE regulators)
- **Payments** for funded research students
- **RDPEB** – Research Degrees Programmes and Examination Board
- **Change of Circumstances** (e.g., interruption of study, extension of submission deadline, transfer to writing-up, examiner nominations and viva outcomes)
- **Academic Regulations** and **Code of Practice** for Research Degrees Programmes
- **Official Documentation** and **Awards**

2. Useful information

School/Institute local support team: PGR Coordinator; Supervisor; DGS (Director of Graduate Studies)

- First point of contact for matters related to: studentships; students' progression; special access to rooms/labs; advice on student and supervisor relationship; signpost of students' welfare services offered by QMUL.

Fees enquiries → fees-pgr@qmul.ac.uk

GradIntelligence (also referred to as Gradintel)

- Self-service system for digital copies of Student Status Letter and Award Certificate.

AskQM

- Requests of Student letters; approval of Oyster and rail cards applications; issuing student ID cards; DBS checks; general enquiries.

RDO – Research Degrees Office

- The RDO webpage offers resources, guidelines, and contact details to support each stage of the research student journey.



RDO

Graduate Centre, room GC.213
Mile End Campus

Office hours:

Tuesdays - 11am to 4pm

Mondays & Wednesday to Friday - 10am to 4pm

Email: researchdegrees@qmul.ac.uk

The RDO wishes you great success in your research!