

AskQM

**Your one-stop shop for
student enquiries!**



Have a question? AskQM has the answers!

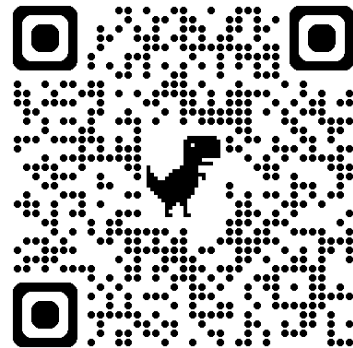
 **Access 600+ knowledge articles** – self-serve anytime and anywhere.

Available 24/7 to help you find quick answers on everything from tuition fees to timetables.

 **Still need help, but not sure who to contact? No need to guess.**

With AskQM, you don't need to know the department or email address.

 **Log in to the AskQM portal** through the QMUL App or the AskQM webpage (askqm.qmul.ac.uk/s or scan the QR code).



 **Submit your enquiry** and it will go straight to the team that can help.

 **Track your enquiry** for updates and responses in one place.

Need to get in touch with the Research Degrees Office?

Submit your enquiry using one of the sub-categories below. It will go straight to the RDO admin support team within AskQM, and they'll get back to you as soon as possible.

Category	Sub-Categories
Financial Support	➤ Research Student Funding ➤ Research Student Doctoral Finance Loans
Exams, Assessments & Results	➤ Research student examiner nominations ➤ Research student thesis submission and examinations ➤ Research student examination re-entry and re-submission ➤ Research Degrees Programme and Examination Board

Want to speak to someone in person?

Visit one of our **AskQM Hubs**:

- iQ East Court
- Mile End Library
- Whitechapel, Garrod Building, Rm 1.23
- Lincolns Inn Fields, Rm 3.5



Or call the AskQM Frontline Enquiry Response Team on **020 7882 5005**