



Matters arising

Outcome requested:	Council is asked to note the matters arising from the minutes of the meeting held on 27 March 2025.
Executive Summary:	N/A
QMUL Strategy:	Effective governance supports the achievement of all strategic aims.
Internal/External reference points:	N/A
Strategic Risks:	N/A
Equality Impact Assessment:	N/A
Subject to prior and onward consideration by:	By Council only.
Confidential paper under FOIA/DPA:	No
Timing:	N/A
Author:	Nadine Lewycky, Head of Secretariat
Date:	9 May 2025
Senior Management/External Sponsor:	Melissa Tatton CBE, Chair of Council

Actions from the meeting held on 27 March 2025			
Minute no.	Action	Person responsible	Progress
2024.045[b]	<p>QMSU President's report (QM2024/41)</p> <p>QMSU had engaged external consultants to conduct a review of its democratic structures. The recommendations were approved by Student Council earlier this month and would be implemented ahead of the next academic year. The proposed reforms aimed to improve student engagement with the Union through the introduction of a new democratic structure, replacing the Student Council with more frequent, all-student meetings and subcommittees that could be shaped in response to current student issues. Council asked what steps were being taken to ensure representation for students whose circumstances made it more difficult for them to engage. The new structure was designed to be more flexible and accessible to all students, and QMSU staff would be providing training to support student engagement. Council asked for future reports from the President's report to include information on how QMSU engages with students who have outside working commitments.</p>	QMSU President	A summary of the outcomes of the Students Who Work survey and activities to support employability has been included in the QMSU President's report.
2024.048[b]	<p>Update on KPIs and Strategic Risks (QM2024/44)</p> <p>At its recent meeting, Audit and Risk Committee had discussed KPIs that had been out of tolerance for several years. The Committee had discussed the relative merits of realistic versus stretch targets and would be returning to the issue at future meetings. Council asked whether it was possible to benchmark KPI performance against other Russell Group universities. The executive agreed to return with</p>	Chief Financial Officer	An update will be included with the next scheduled report on KPI performance in the autumn.

	some options later in the year, while noting that, although sector level benchmarking could be done for some KPIs, others were more unique to Queen Mary.		
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