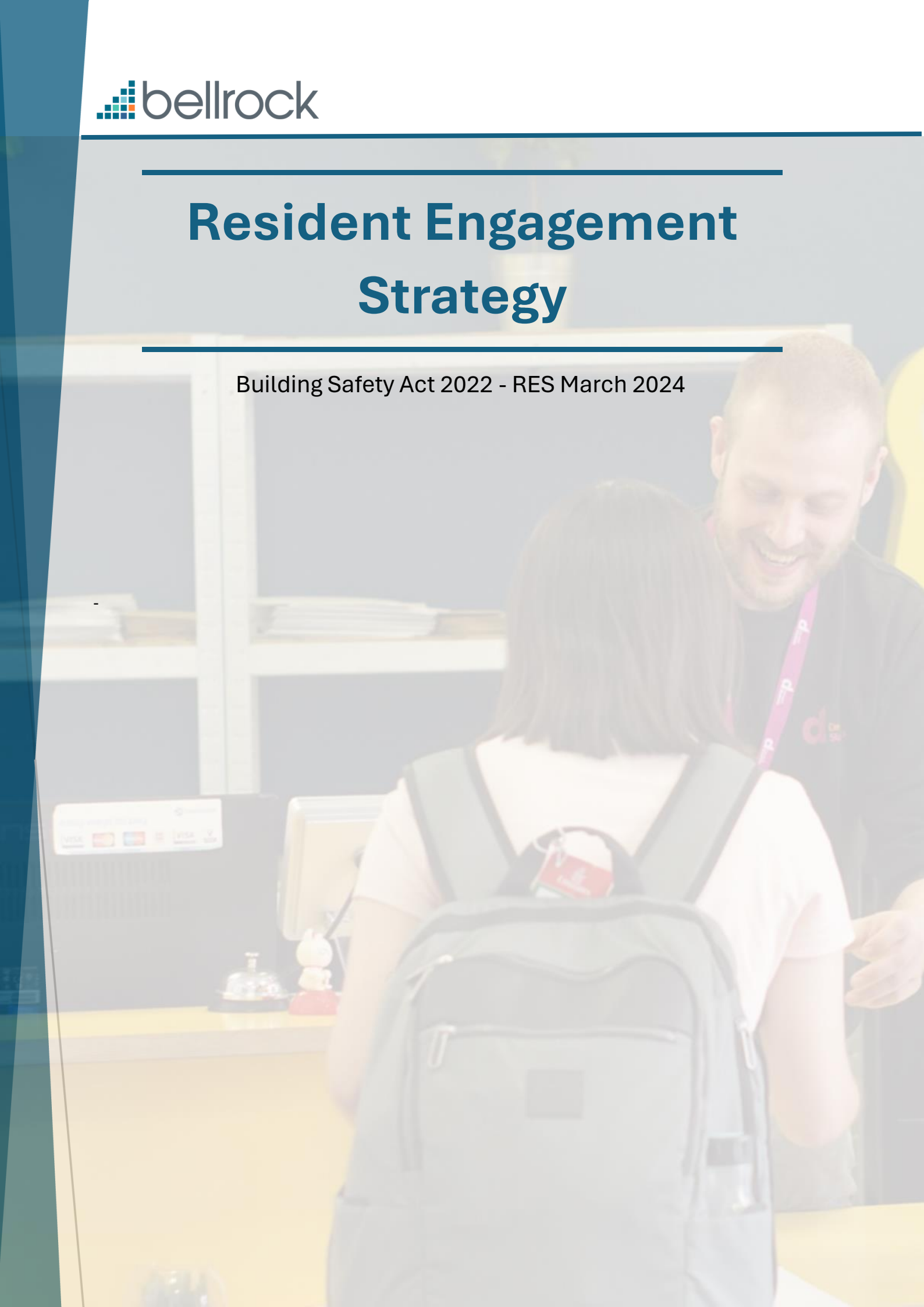


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# Resident Engagement Strategy

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Building Safety Act 2022 - RES March 2024

A photograph of a man and a woman at a reception desk. The man, on the right, is smiling and looking down at the woman. He is wearing a dark jacket and a pink lanyard with a 'P' logo. The woman, on the left, is seen from the back, wearing a white t-shirt and a large grey backpack. She has a red tag on her backpack. They are standing at a yellow reception desk. In the background, there is a computer monitor and a sign with logos for Visa, Mastercard, and American Express.

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We are committed to ensuring the safety of all our residents by maintaining a safe living environment.



# Building Safety Act 2022

## What is the Building Safety Act 2022?

The Building Safety Act 2022 is legislation in England and Wales, aimed at establishing a robust framework to ensure the safety of buildings. The act introduces new measures for the management of fire and building safety that guarantee the safety of occupants within high-rise residential buildings.

## Key Features of the Building Safety Act

The legislation introduces specific guidelines crafted for tall buildings, defined as those surpassing 18 meters in height or featuring 7 or more floors. These tailored regulations address distinct safety considerations linked to taller constructions.

## Compliance with Documentation Requirements

In alignment with the Building Safety Act, there exists a requirement to maintain meticulous, up-to-date documentation detailing the design, construction, maintenance, and any modifications made to a building. These record-keeping obligations are designed to enhance transparency and accountability in relation to building safety.

## Commitment to Resident Safety

Bellrock is dedicated to going the extra mile to furnish you with crucial information and take every conceivable precaution to ensure your safety during your time with us.

# Resident Engagement Strategy

## Responsibility, Education and Engagement

Our Resident Engagement Strategy, based on the principles of Responsibility, Education and active engagement will provide occupiers with relevant information, and fosters an environment where they are encouraged to express concerns freely as well as holding an active role in the safety of the building.

The primary goal of this initiative is to involve residents in conversations concerning building safety, cultivating a cooperative approach to sustaining a safe living space.

Residents are urged to stay informed about these measures and actively participate, collaborate and contribute to the overall safety and well-being of the community.

Any queries or concerns from residents are welcomed through the various communication and input channels provided.

# Our Key Strategy Aims

## Resident Responsibility

- Encourage resident to hold an active role in the safety of the property by reporting unsafe behaviours, conditions and failures within the property.
- Appoint resident safety champions to allow a student voice that can impact and steer effective management and a happier community.

## Educate Our Residents

- Regularly update residents on safety measures, protocols, and any changes in the legislation affecting their accommodation or this strategy.
- Distribute educational material through a variety of channels, such as emails, flyers, meetings (online and in-person) or social media.
- Provide educational materials to deepen residents' understanding of safety issues.

## Active Engagement

- Create a resident safety group with Safety Champions that will foster an environment for residents to voice concerns in a way that suits their needs, to their peers as well as the management team.
- Provide a system that enables residents to express safety-related concerns.
- Swiftly respond to and address reported concerns, demonstrating a commitment to resident safety.
- Providing an opportunity for anonymous feedback that is tracked and responded to.

# Bellrock Responsibilities

## Community and Clarity

### We commit to:

- Swiftly inform residents of any issues with a property's structural, fire electrical, or safety systems and provide details on resolution plans.
- Regularly share fire safety and prevention information.
- Undertake regular Fire Risk Assessments to identify and alleviate potential hazards.
- Implement appropriate risk management measures during safety system repairs.
- Remove potential fire hazards from communal areas and ensure clear escape routes.
- Clearly identify emergency exit routes and provide evacuation plans.
- Prioritise resident safety in property-related decisions.
- Provide feedback to residents regarding concerns and issues raised.
- Create a fire safety group that meets once a month, giving residents an opportunity to have your voice heard.

# Resident's Responsibilities

## Understanding and Cooperation

Residents are entrusted with:

- Ensuring awareness of escape routes.
- Promptly evacuating the building during a fire alarm.
- Contacting emergency services (999) if safety is perceived to be at risk.
- Reporting identified or suspected faults with safety systems.
- Communicating concerns about property safety to management.
- Abstaining from tampering with or damaging safety equipment.
- Maintaining cleanliness in personal spaces to prevent fire hazards.
- Avoiding the accumulation of rubbish in the property.
- Staying well informed of building safety information shared by the property team.
- Hold your peers accountable by reporting unsafe behaviours, acts or conditions.



